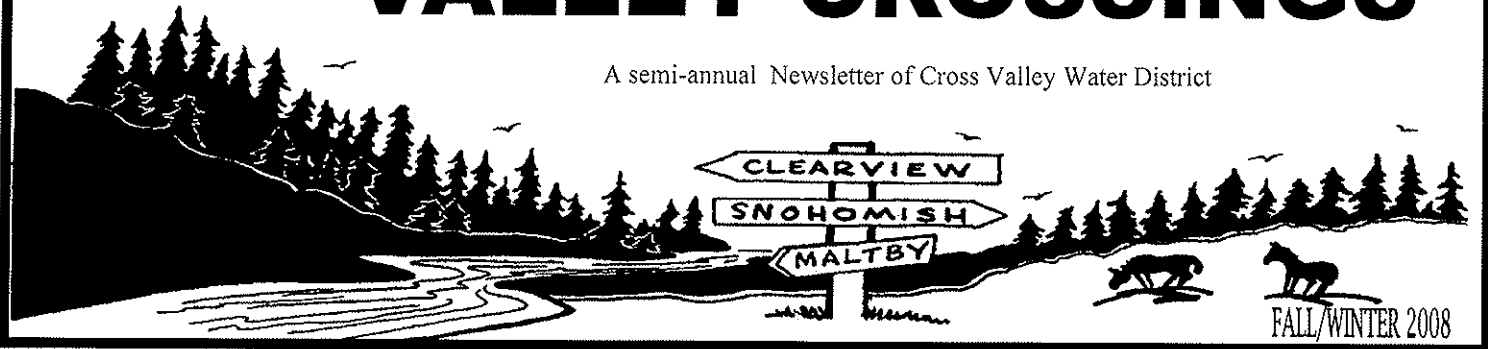


# VALLEY CROSSINGS

A semi-annual Newsletter of Cross Valley Water District



## ***District Welcomes New Field Worker***

Hello everyone,

My name is Ben Ellis and I have been working for Cross Valley Water District for about 7 months and it's a great place to work. I've lived in the Snohomish/Clearview area all of my 22 years. I graduated from Snohomish High school in 2005 (Go Panthers). I went to Everett Community College and earned an Associated Degree in Fire Science and look forward to fulfilling my dream of becoming a full time firefighter. I am currently a volunteer Firefighter/EMT with SCFD#5 in Sultan. My hobbies include golfing, hanging out with friends and occasionally catching the latest flick at the movies. I am a Christian and enjoy attending worship service and participating on the worship team at Christ the Lutheran church in Snohomish. I look forward to seeing you all out there as I perform my regular work and enjoy the smiles and waves you give.



In an emergency it is so important that we have a current phone number to notify you. If your home or work numbers have changed, please call the office and let us know. These numbers are never given out and are used for District information only.

Due to mail theft in our area you may have gone to a post office box to receive your mail. Please send a note or e-mail us at [crossvalleywater.net](mailto:crossvalleywater.net) of any address changes that you have made. We want to be sure all correspondence gets to you.

Please notify us in writing of any name changes (Marriage/Divorce) that may have occurred. Thank you



**W**eb Site: There are lots of new features, available forms, information, and a whole lot of other information.

**C**onservation Kits: A limited number of Conservation Kits are available in our office. We have indoor and outdoor kits. You can pick them up in the office or for more information, please call 360-668-6766 or 425-485-8461

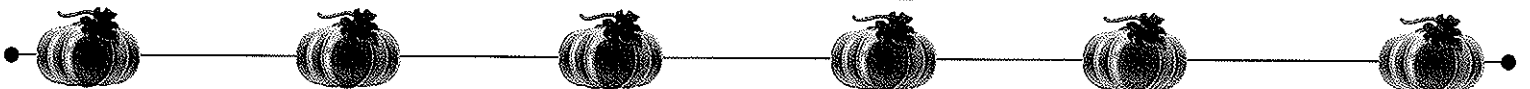
**W**ater Smart \$100 washing machine and toilet rebate information is available by calling 1-877-467-0926 or e-mailing [WaterSmart@peci.org](mailto:WaterSmart@peci.org).

**T**oilet Leak Detection Strips are available from our office to help you determine if you have a leaky toilet. These are free and can be mailed if you wish. Contact our office for more information..

## ***Is your Meter ready for Winter?***

As winter is approaching, your meter is susceptible to freezing and they need to be winterized for the cold and freezing conditions. The best protection is insulating by using hay, wood chips, dirt, sawdust, or even blankets. **Do Not Use Styrofoam.** Fill the meter box to just below the meter dial. This enables our personnel to read the meter quickly.

You should also disconnect your hoses from the hose bibs, insulate any faucets that are exposed to the elements, and know where the location of your house water shut off valve is in case of emergency. This valve is usually located at the base of the foundation or in the garage.)





# Construction Update!

## IMPORTANT NOTICE TO FOBES HILL SWANS TRAIL AREA CUSTOMERS

- On the evening of November 14, 2008 the City of Everett will be shutting down their #5 transmission main for at least 12 hours. You will be asked to minimize water use, however we will use our existing water storage during this planned outage so you may only notice slightly lower water pressure.
- The City of Everett has tentatively scheduled a 24 hour shut-down on December 5, 2008. The same conditions will apply. If this date changes, we will update you via our website.

We are completing the relocation of approximately 1,000 feet of water main along Broadway at 167th St SE to accommodate a Snohomish County guardrail installation project. The contractor, Marshbank Construction, will also be completing a full street overlay of the work area.

Our contractor, David C. Willi, has begun replacement of approximately 3,500 feet of water line along Lowell Larimer Road west of 56th St SE. Project completion will be early 2009. Funding was partially provided by a low interest loan from the Public Works Trust Fund. Your patience during the construction is greatly appreciated.

Snohomish County is proposing intersection improvements at 180th St SE and Broadway Ave and 180th Street and Snohomish Avenue. These proposed improvements will require relocation of District water mains. It is anticipated these projects will take place in early 2009.

DO YOU KNOW?

## Payment Options

- **By web:** <https://egov.crossvalleywater.net>: You may go on with your invoice # (8 digits under bar code) and pay individual invoices\* with Visa MasterCard, American Express & Discover card or Quick check (**no fee**) By requesting via email your pin number you may view all the activity on your account. (When logging on, do not use search engines as this is a secure site).
- **By Signing up for Auto Pay:** You may request to have your bill automatically taken out of your checking or savings account on the 10th of every odd month. (Auto pay forms are available in our office or on the web site) **Note:** Auto Pay with credit card is not available.
- **In house Credit Cards:** We now accept Visa , Master card, Discover and American Express for all **residential water accounts only.**
- **\*Convenience fees:** With the above Web and in house credit card options there are convenience fees.

We continue to strive to keep water rates down for all of

## Bills By Email

Are you interested in receiving your bill by email? If so then email your request to [cvwd@crossvalleywater.net](mailto:cvwd@crossvalleywater.net).

Include the following information:

**Name, Account #, Service Address, Email Address, and if you wish to continue to receive a hard copy of your bill.**

If you have any question please call our office at 360-668-6766 or 425-485-8461



Web Site: [www.crossvalleywater.net](http://www.crossvalleywater.net)  
Email: [cvwd@crossvalleywater.net](mailto:cvwd@crossvalleywater.net)

FINANCIAL ACCOUNTING MANAGER:  
Robert B. Wagner

GENERAL MANAGER:  
Gary Hajek

W. E. (Skip) Schott

Chris Kuehn

Mark Cassell

BOARD OF COMMISSIONERS:

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425-485-8461

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