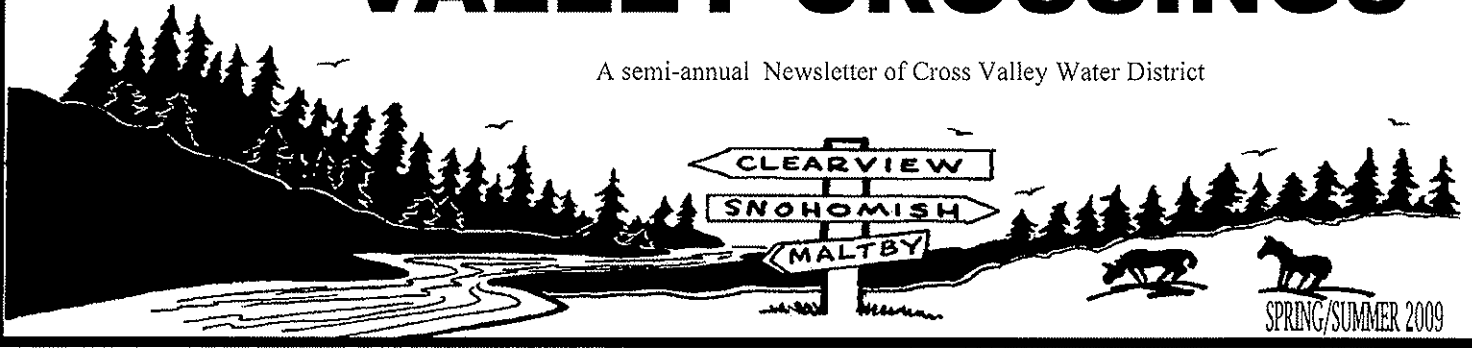


VALLEY CROSSINGS

A semi-annual Newsletter of Cross Valley Water District



Introducing the newest office staff member

Hi, my name is Tyler Dryden and I am the newest Cross Valley Water District Customer Service Representative. I grew up in Snohomish and graduated from Snohomish High School in 2001. I went on to earn my bachelor's degree in accounting from Central Washington University. I am currently studying to become a Certified Public Accountant. In my spare time I like to play basketball and spend time with family and friends. I have had the pleasure of speaking to many of you already and look forward to answering all your water questions in the future.



YOUR HELP IS NEEDED

If your meter is being obstructed by your beautiful landscaping or the northwest tall grass and weeds, it can become a problem for our meter readers. Our staff needs 2 feet around and 6 feet high around your meter so they can access the meter for reading or for maintenance. You will be notified when your meter is obstructed and if we return a second time and it is still obstructed it could result in a \$30.00 OBOM charge each time we are unable to read or maintain your meter. Please keep your meter clear to avoid this charge.

F.Y.I.

Backflow Tests

Just a reminder that anyone who has an irrigation system, fire suppression system, latte stand, or swimming pool, per state law, must have their backflow device tested yearly. The tester must be state approved and the test results must be on file in our office. For more information you can call our office.

Spring Flushing is Here



Spring water main flushing will begin the first week of May through the end of May. During this time you may experience low water pressure and/or discolored water. If discolored water enters your home, wait a few hours for the sediments to settle, then go outside and run water through your hose bibs until clear. This will help pull the discoloration from the water in the house. If you are washing clothes during spring flushing and your whites come out not so white, do not use a chlorine bleach product. Use OXY based products such as Oxy-clean, Borax or Clorox II to remove the stains. These stains are mineral based (organic) and the chlorine will set them permanently.

CROSS VALLEY WATER DISTRICT BILLING AND PAYMENT DUE DATES

All bills are due and payable upon receipt

Billing Dates:	Amount Available	Billing Cycles
12/31 to 02/28	March 10 th	April 30 th
02/28 to 04/30	May 10 th	June 30 th
04/30 to 06/30	July 10 th	August 31 st
06/30 to 08/31	September 10 th	October 31 st
08/31 to 10/31	November 10 th	December 31 st
10/31 to 12/31	January 10 th	February 28 th

Beginning May 1, the convenience fee for credit cards and phone payments will increase from \$2.50 to \$3.00

Summer Watering Calendars coming in your April bill. If you get e-mail bills, contact our office for your calendar.



UPDATE

Greetings!

Welcome to our first newsletter of 2009. I'd like to take this opportunity to let you know how your water district is doing and what our plans are for this year.

Everyone is facing severe budget shortages this year. At Cross Valley, we are also seeing big declines in revenue this year primarily due to the slowdown in the housing market. We are watching our budget carefully, and have taken steps to reduce expenses wherever possible.

As anticipated, the Board will be revising our water and sewer comprehensive plans this year. We will also be reviewing our rate structure to ensure that rates are fair, encourage conservation, and keep the district fiscally healthy. We will be holding public hearings later this year to gather input on future rates, and we look forward to your participation at those meetings.

Those customers whose sewage is treated by King County (Maltby UGA) have seen increases from them. The District also passed a four dollar per month increase effective May 1, 2009.

Customers whose sewage service is provided by Silver Lake (Seattle Hill Road-Lowell Larimer Road area) will see an increase also effective May 1, 2009. The increase is due to the City of Everett increasing their charges for sewage treatment.

Finally, the district will be working on several major projects this year including the Lowell-Larimer road project, supporting expansion of SR-9, and relocating water mains at two intersections on 180th.

I would like to thank you for taking the time to read this newsletter. I invite you to attend our meetings held at 2:30pm on the 3rd Tuesday of every month at the district office.

Chris Kuehn
President,
Cross Valley Water District Board of Commissioners



The first phase of our water main replacement project on Lowell Larimer Road west of 56th Ave. SE is nearing completion. The contractor, D.C. Willi has made the final connections and is working on minor items to finish the work.

Snohomish County Intersection Improvements.

Snohomish County is improving the intersections of 180th St. SE & Snohomish Ave, and 180th St. SE & Broadway Ave. Their improvement project is requiring the District to relocate our water mains, services, and fire hydrants at these intersections. The contractor, Reece Trucking & excavating, has begun working at both intersections. Your patience during these relocations will be greatly appreciated

RED FLAG RULE

Per the Federal Trade Commission the red flag rule is mandated to be in place by May 1, 2009. This rule applies to any request to change or alter your personal information and is now in effect at Cross Valley. You will be asked to supply proof of identity on all transactions regarding changing or requesting personal information (such as phone number, name and mailing address).

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